

Understanding My Bill

INFORMATION KEY

Our Contact Information

Provides local office address, business hours, web address, and important phone numbers.

Billing Summary

Shows your previous balance, recent payments, any past-due amount, and a breakdown of your current charges and total amount due.

Your Contact Information

This is the primary phone number and email address listed on your account. To update your phone number, please call 800-489-7405.

YNNN Group 216547 Page 1 of 2

First Electric Cooperative
800-489-7405
www.firstelectric.coop
M-F 8am-5pm

WILLIE WIREDHAND
1000 S JP WRIGHT LOOP RD
JACKSONVILLE, AR 72076-0000
Account Number: 1234567890

Billing Summary

Previous Balance	\$203.10
No Payment Received	\$0.00
Past Due Balance	\$203.10
Energy Charges	\$118.84
Fuel Charges	\$3.27
Other Charges	\$11.34
Current Charges	\$133.45

Past Due Amount \$203.10
Subject to Shutoff
Current Amount
\$133.45
Due On: Nov 13, 2025

Energy Charges Fuel Charges Other Charges

Message Center

Welcome to your new bill layout, designed to make your account information easier to understand at a glance. For a full walkthrough of the updated features, visit <https://firstelectric.coop/billing/resources/understanding-my-bill>.

DATES TO REMEMBER

November 3, 2025
Angels are available at all First Electric & Connect2First Lobbies

November 24, 2025
Deadline to have all Angel Tree gifts returned to First Electric or Connect2First

First Electric Cooperative
P.O. Box 5018
Jacksonville, AR 72078-5018

Primary Number on File: (501) 982-4545
Primary Email: williewiredhand@fec.coop

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WILLIE WIREDHAND
1000 S JP WRIGHT LOOP RD
JACKSONVILLE, AR 72076-0000

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Account Number 1234567890

PAST DUE AMOUNT - Due Immediately \$203.10
Current Due By Nov 13, 2025 \$336.55
Late Payment Charge After Nov 13, 2025 \$0.00
Current Bill Amount Due After Nov 13, 2025 \$341.62

FIRST ELECTRIC COOPERATIVE
REMITTANCE CENTER
PO BOX 1555
LOWELL AR 72745-1555

040103006464915000033655000034162110320250

Understanding My Bill

INFORMATION KEY

Your Account Information

This displays important information associated with your account.

Usage Chart

This chart shows the usage for your account during the current billing period.

Energy Usage Comparison

This chart shows a comparison of usage between the current month, previous month, and previous year.

Ways to Pay Your Bill

This lists the various ways you can pay your electric bill.

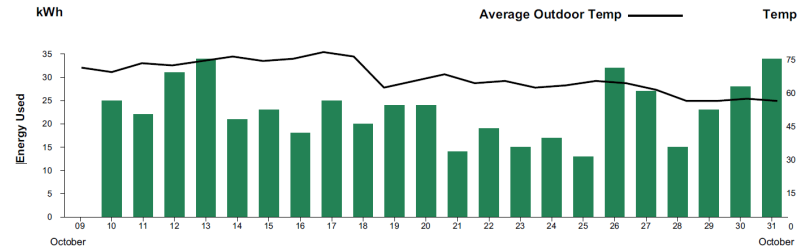
First Electric App

Please complete the information here so we can update your account with accurate updates.

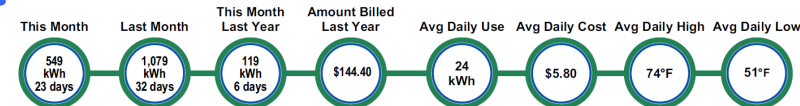
Page 2 of 2

Meter #	Reading Code	Reading Dates	Days	Readings	Meter	kWh
6609622	R	From 10/09/2025 To 11/01/2025	23	Previous 74395 Present 74944	Multiplier 1	Usage 549
Account Information		Current Charges				
Account Number:		1234567890		Energy		500 kWh @ 0.135897 \$67.95
Service Address:		1000 S JP WRIGHT LOOP RD		Energy		49 kWh @ 0.120314 \$5.89
Service Description:		HOUSE		Service Availability Charge		\$45.00
Date Bill Mailed:		11/03/2025		TO/RTO-Energy Cost Adj		549 kWh @ 0.0059641 \$3.27
Bill Type:		REGULAR		Debt Cost Adj		549 kWh @ 0.002664 \$1.46
Cycle/Rate:		1/3 PHASE SMALL COMM MT		State Tax		\$8.03
Substation:		CARMEL		County Tax		\$1.85
				Total Current Charges		\$133.45

View Your Energy Snapshot



Energy Usage Comparison



If you have any questions about your bill, service, or need to make arrangements, please call 1-800-489-7405 or visit our office.
[Learn more at firstelectric.smarthub.coop](https://firstelectric.smarthub.coop)

Other Ways to Pay Your Bill



AutoPay
Set up Automatic Bank Draft for convenient, hassle-free payments.



Phone
Call 800-489-7405 for assistance.



Online/Mobile App
Pay your First Electric bill at [www.firstelectric.coop](https://firstelectric.smarthub.coop) or with the First Electric app.



In-Person
Visit your local office at:
Jacksonville
1000 S J.p. Wright Loop Road
Jacksonville AR 72076



First Electric App
Download the First Electric app at <https://firstelectric.smarthub.coop> or scan the QR code here



Breakdown of Charges

Energy

Kilowatt hours used multiplied by the current rate per kWh.

Energy and Debt Cost Adjustment

Variable factors that compensate for the generation fuel prices and maintaining and upgrading the existing system infrastructure.

Service Availability Charge

A fixed charge designed to recover the basic monthly costs of providing poles, wire, transformers, meters, billing, etc.

Operation Round-Up

Voluntary program that rounds the bill up to the next highest dollar. Funds are used for scholarships and local community grants.



First Electric Cooperative

800-489-7405

www.firstelectric.coop