

Understanding My Bill

INFORMATION KEY

Our Contact Information

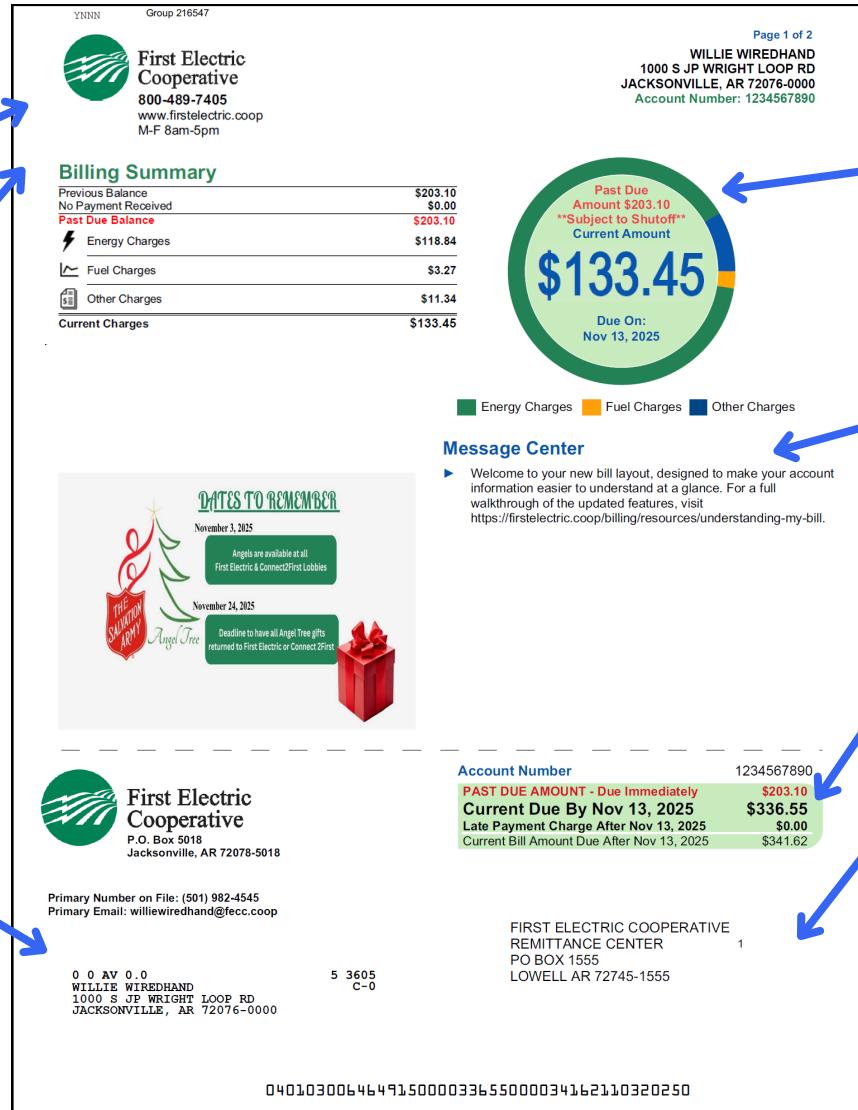
Provides local office address, business hours, web address, and important phone numbers.

Billing Summary

Shows your previous balance, recent payments, any past-due amount, and a breakdown of your current charges and total amount due.

Your Contact Information

This is the primary phone number and email address listed on your account. To update your phone number, please call 800-489-7405.



Current Amount Due

This section summarizes the total amount due and the due date. Automatic payment would be indicated if you participate in this program.

Message Center

This displays messages from your cooperative, such as important announcements, updates, or service notifications.

Due Dates

Pay by the due date to prevent late charges.

Remit Portion

Detach and submit the bottom portion with your payment. Include all slips when paying multiple bills so each account is applied properly.

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Your Account Information

This displays important information associated with your account.

Usage Chart

This chart shows the usage for your account during the current billing period.

Energy Usage Comparison

This chart shows a comparison of usage between the current month, previous month, and previous year.

Ways to Pay Your Bill

This lists the various ways you can pay your electric bill.

First Electric App

Please complete the information here so we can update your account with accurate updates.

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Meter #	Reading Code	Reading Dates	Days	Readings	Meter Multiplier	kWh Usage
6609622	R	From 10/09/2025 To 11/01/2025	23	Previous 74395 Present 74944	1	549

Account Information

Account Number: 1234567890
Service Address: 1000 S JP WRIGHT LOOP RD
Service Description: HOUSE
Date Bill Mailed: 11/03/2025
Bill Type: REGULAR
Cycle/Rate: 1/3 PHASE SMALL COMM MT
Substation: CARMEL

Current Charges

Charge Type	Description	Amount
Energy	500 kWh @ 0.135897	\$67.95
Energy	49 kWh @ 0.120314	\$5.89
Service Availability Charge		\$45.00
TO/RTO-Energy Cost Adj	549 kWh @ 0.0059641	\$3.27
Debt Cost Adj	549 kWh @ 0.002664	\$1.46
State Tax		\$8.03
County Tax		\$1.85
Total Current Charges		\$133.45

View Your Energy Snapshot

Energy Usage Comparison

This Month	Last Month	This Month Last Year	Amount Billed Last Year	Avg Daily Use	Avg Daily Cost	Avg Daily High	Avg Daily Low
549 kWh 23 days	1,079 kWh 32 days	119 kWh 6 days	\$144.40	24 kWh	\$5.80	74°F	51°F

If you have any questions about your bill, service, or need to make arrangements, please call 1-800-489-7405 or visit our office. [Learn more at firstelectric.smarthub.coop](http://firstelectric.smarthub.coop)

Other Ways to Pay Your Bill

- AutoPay**
Set up Automatic Bank Draft for convenient, hassle-free payments.
- Phone**
Call 800-489-7405 for assistance.
- Online/Mobile App**
Pay your First Electric bill at www.firstelectric.coop or with the First Electric app.
- In-Person**
Visit your local office at: Jacksonville 1000 S J.p. Wright Loop Road Jacksonville AR 72076

First Electric App
Download the First Electric app at <https://firstelectric.smarthub.coop> or scan the QR code here

833-411-2234
connect2first.net

Breakdown of Charges

Energy

Kilowatt hours used multiplied by the current rate per kWh.

Energy and Debt Cost Adjustment

Variable factors that compensate for the generation fuel prices and maintaining and upgrading the existing system infrastructure.

Service Availability Charge

A fixed charge designed to recover the basic monthly costs of providing poles, wire, transformers, meters, billing, etc.

Operation Round-Up

Voluntary program that rounds the bill up to the next highest dollar. Funds are used for scholarships and local community grants.



First Electric
Cooperative

800-489-7405

www.firstelectric.coop